Evaluating Security and Privacy Features of Quick Response Code Scanners: A Comparative Study

*Ahmad Sahban Rafsanjani¹, Norshaliza Binti Kamaruddin², Nilam Nur Amir Sjariff ³, Nurazean Maarop ⁴, Hazlifah Rusli ⁵, Nurulhuda Firdaus ⁶

1,2,3,4,5,6 Faculty of Technology and Informatics Razak, Universiti Teknologi Malaysia ahmad_sahban@yahoo.com¹, norshaliza.k@utm.my², nilamnur@utm.my³, huda@utm.my⁴, hazlifah@utm.my⁵,

nurazean.kl@utm.m⁶

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*Corresponding author ahmad_sahban@yah oo.com

Abstract

Quick Response (QR) codes have become popular in recent years and are extensively utilized in a variety of sectors due to their large capacity, readability speed, and ease of generation and distribution. Besides a broad range of QR code advantages, it attracts the attention of cyberattackers. QR codes may be exploited to distribute harmful information by inserting malicious URLs into QR codes. The security hardening of QR code scanners is the most effective method for detecting and preventing QR code-based attacks. However, the security features of QR code scanners have received little attention in the literature and market. This paper provides a comprehensive evaluation of QR code scanner applications from a security and privacy perspective. We presented the possible attack scenarios on the QR code scanners and reviewed the security mechanisms provided by the scanners. We evaluate secure QR code scanner applications by phishing and malware QR codes. Also, we focus on the potential threats to the privacy of Android QR code scanner applications and assess the permission that is requested during installation. Finally, we have provided guidelines for designing a secure, usable, and privacy-friendly QR code scanner.

Keywords: QR code scanner, Android security, QR code security, malicious URL, QR code privacy

1. Introduction

The Quick Response code (QR code) is a known two-dimensional barcode, and it was invented by the Japanese company Denso Wave in 1994 [1]. A QR code has the capability to encode a variety of data types, such as URLs, text, Wi-Fi passwords, vCard, SMS, applications, books, files, etc. [2]. QR codes are extensively utilized in a variety of sectors such as payment, advertising, access control, product identification, and recently for the COVID-19 vaccine and health tracking due to their high data capacity, readability speed, and reliability (compared to 1D barcodes). The widespread adoption of smartphones has resulted in the ability to access QR code information and acceptance among users worldwide. Most modern embedded with smartphones have the capability to scan QR codes by using cameras or by using QR code scanner applications [3].

Besides a broad range of QR code advantages to the users, it also has the capability in attracting the attention of cyberattackers [5]. QR codes may be exploited to distribute harmful information through inserting malicious URLs that look like advertisements, electronic vouchers, electronic surveys, or application download links, etc. Victims are tricked into clicking on such malicious links and unintentionally redirecting to a phishing website or installing malicious applications, resulting in device compromise and loss of sensitive information [6].

Several attack scenarios are possible on the QR code scanner depending on whether it is human or automated, such as phishing, malware propagation, cross-site scripting (XSS), SQL injection, command injection, etc [7, 8]. The attacks that involve human intervention are the focus of this study, which includes phishing and malware propagation. Also, we focus on the potential threats to the privacy of Android QR code scanner applications by facing attacks on the scanner application by requesting unusual permissions from users during installation.

Phishing and malware are among the most popular malicious URL attacks, which occur daily and harm millions of people, and can target various operating systems [9, 10]. A QR phishing attack is a form of phishing attack in which the attacker encodes a malicious URL in a QR code [11,12]. Phishing is the most frequent attack using QR codes in which the victim scans the QR code symbol with their smartphone and is led to a fake website that appears to be legitimate in order to steal sensitive information such as login details and credit card numbers [13,14].

Besides, malicious websites are frequently used by attackers to deliver malware software, and the adoption of QR codes together with malware propagation is a growing concern [15]. In this method, the attacker encodes a malicious URL in a QR code and, once scanned by a QR code scanner, it will direct the victim to a webpage from where they can be driven by a download attack. The attacker can infect the user's systems and cause serious harm through viruses, ransomware, spyware, botnets, Trojan horses, or worms [16].

In this research, we provide a comprehensive study of QR code scanner applications from the perspective of security and privacy. We evaluate secure QR code scanner applications by using the phishing and malware QR codes. Also, we focus on the potential threats to the privacy of Android QR code scanner applications and assess the permission that is requested during installation. Finally, we provide guidelines for designing a secure, usable, and privacy-friendly QR code scanner.

2. Related Work

In this section, we will review the QR code scanner in terms of security and privacy. First, we present the security methods used by QR code scanner applications. Second, we review the standard architectural of privacy-friendly QR code scanner applications with the least privilege permission.

2.1 Security of QR Code Scanners

The normal user has difficulty distinguishing between benign (safe) and malicious (harmful) QR codes due to the fact that QR codes are unreadable by human eyes and can be read only using specific scanning devices. Some QR code scanner applications provide a security method to prevent users from malicious URL threats. However, there is some research in the literature providing security QR code scanner applications. The current QR code scanner applications that offer security are cryptography-based and link security-based security applications [16, 17].

2.1.1 Cryptographic-based

Cryptographic-based methods are utilized in the scanners to encrypt, sign, and control access to QR code content, which provides confidentiality and privacy [5]. Furthermore, digital signatures can accomplish authentication, integrity, and non-repudiation [16]. The size overhead is a major issue while designing these types of scanners, along with issues like selecting an appropriate algorithm, key length, and structure [8].

However, only a limited number of apps support generating and scanning encrypted QR codes. BarSec Droid [18] proposed a comprehensive barcode security scanner by adopting symmetric and asymmetric cryptographic mechanisms and offers barcode authentication, data integrity, access control, and confidentiality [19]. [20] describes the AMP QR Code Scanner anti-malware and phishing detection method, which provides encryption for QR codes by using the AES mechanism.

2.1.2 Link Security-based (URL-based)

URL-based methods are an online protection technique that is provided by the scanner applications, which analyze the URLs encoded in QR codes and prevent users from being redirected to a malicious website for the purposes of phishing and malware attacks [16, 19]. Several methods are utilized for detecting malicious URLs.

The blacklist method is the most preferred approach for QR code scanners [25, 27–32, 37]. URLs that have already been identified as potentially dangerous (phishing, malware) are located in blacklist databases and have gathered over time [21]. It is assumed that a URL is harmful if it appears in the blacklist database and a warning is produced; otherwise, it is benign. This strategy is extremely fast and simple to implement due to the minimal query overhead, and it produces very low false positive errors [11, 22].

The most popular blacklist Application Programming Interface (API) that have been used in QR code scanners are Google Safe Browsing, VirusTotal and

PhishTank. [5] proposes SafeQR, a QR code scanner which is able to detect phishing and malware attacks by invoking the APIs of Google Safe Browsing and PhishTank. [20] points out the AMP QR code scanner, an anti-malware and phishing detection method for Android applications, by calling the VirusTotal API.

Recently, the machine learning detection method has been used by a few QR code scanners [6, 16, 23]. Since big data analytics has become increasingly popular, machine learning techniques that are both generalizable and resistant to real attacks have evolved as the most widely used means of detecting malicious URLs [35]. [6] presents QRFence, a threat-oriented QR malicious link detection framework, based on a novel machine learning model which integrates multiple classification algorithms. [23] proposes QRphish, an automated QR code phishing detection approach based on a Bayes classifier machine learning model. [16] describes BarAI, secure real-time artificial intelligence system against malicious QR Code links.

2.2 Privacy-friendly Scanners

The safety of QR code scanner applications is a major concern for QR code security [12, 21]. There are several potential threats to the privacy of Android devices, but the most significant is the application's request for excessive permission [19]. There is always the possibility that an attacker would discover a vulnerability in a QR code scanner, and because many scanners seek full permission to access the user's smartphone resources during the installation process, an attacker may gain access control over the entire smartphone and acquire entry to the user's sensitive data [6].

Developers request a variety of permissions from the end user's smartphone, but they may be unaware of the risks associated with obtaining these permissions. According to [16, 19], privacy-friendly QR code scanner applications need standard architectural choices for developers to build applications with the least privilege permission. The necessary permissions that should be requested from applications are:

- Camera: takes pictures and videos.
- Network: gives full network access and views network connections.
- Wi-Fi: view Wi-Fi connections.

However, some of these scanner applications request unusual permissions, such as changing or erasing the contents of the user's SD card, location, microphone, Bluetooth, telephone access for the purpose of directly calling phone numbers, SMS, and drawing over the other apps to modify system settings, etc.

3. Performance Evaluation

In this section, we evaluate a comprehensive systematic review of QR code scanners and evaluate several applications from the security and privacy perspective.

3.1 Evaluation Security Features of QR Code Scanners

In this section, we present a comprehensive systematic review of QR code scanner applications on Android and evaluate several scanner applications from a security perspective. These apps were selected randomly based on previous studies, popularity, and security features. Table 1 shows the details of the applications that were reviewed. The items that are considered are version, number of downloads, rate, and security features. As can be seen in this table, several scanners that have been downloaded millions of times lack security features to protect users from threats [24, 26].

App Size Version **Downloads Security Features** Rate **Developer** (MB) 2.2.12 100M+ [24] 5.2 4.7 N/A 2.7.1-L 2.72 100M+ URL Checking [25] 4.6 2.2.8.GP 6.26 10M+4.8 [26] N/A [27] 1.1.0 8.7 500K+ 4.7 URL Checking 1.0.3.14d044e2 [28] 3.2 10K+2.9 **URL Checking** [29] 1.8.4.260 18.2 5M+4.5 **URL Checking** URL Checking & [30] 7.0.6 10.1 50M+ 4.3 Encryption [31] 1.1.0 1.9 100K 4.3 URL Checking 9.6.3434 21 4.3 URL Checking [32] 1M+100K +[33] 1.3 5.85 4.3 N/A100K+ [34] 1.0.18 10 4.5 N/A [35] 1.0.3.18 2.16 100 +4.3 N/A 1.0.2 21.1 10 +N/A [36] **URL Checking &** [18] 2.7 1.3 Encryption 1.0.0 10.63 10+ [37] **URL Checking**

Table 1. Specifics of evaluated QR code scanners

[19, 38] present the criteria for developing a secure and usable QR code scanner. Table 2 illustrates the components that were analyzed for secure QR code scanners. These components are: check URL (security feature), display URL, get full URL (redirect), directly open URL, URL checking method, and detection model.

| | Table 2. 2. Anatomy Secure 2. Code Seamer | | | | | | | | | | |
|-----------|---|---------|----------|-----------------------|-------------------------|-----------|--|--|--|--|--|
| APP | Check | Display | Get Full | Direct | URL Checking | Detecting | | | | | |
| Developer | URL | URL | URL | Open | Methods | Model | | | | | |
| [25] | Yes | Yes | No | No | Google Safe Browsing | Blacklist | | | | | |
| [27] | Yes | Yes | No | If safe Yes unless No | Trend Micro security | Blacklist | | | | | |
| [28] | Yes | Yes | Yes | No | G Data security | Blacklist | | | | | |
| [29] | Yes | No | No | Yes | Kaspersky Virus desk | Blacklist | | | | | |

Table 2. Evaluating secure QR code scanner

| [30] | Yes | Yes | No | No | Google Safe Browsing | Blacklist |
|------|-----|-----|-----|----|--|---|
| [31] | Yes | No | No | No | Cheetah Mobile browser | Blacklist |
| [32] | Yes | Yes | No | No | Intelligence Sophos Lab security | Blacklist |
| [18] | Yes | Yes | Yes | No | Google Safe Browsing, PhishTank | Blacklist and heuristic method |
| [37] | Yes | Yes | No | No | Lionic malicious web cloud database. | Blacklist |

As seen in this table, the majority of secure QR code scanners do not meet baseline security requirements. [25, 27, 29-32, 37] are unable to redirect a URL and obtain the full URL, even though some of them [27, 29] immediately access the website without user permission. Furthermore, the major detection model utilized in these applications is the blacklist model, and it is hard to discover scanners that employ alternative detection methods [18].

The malicious URLs have been generated to analyze the security level of QR code scanners. The Zoo [39] and Zphisher [40] toolkits have been used to generate malicious URLs for phishing and malware propagation toolkits on GitHub. The Zoo is a very popular malware repository for analysis and enables researchers who are interested to evaluate around 350 live malware projects. The Android malware applications Dendroid and Android Spy iBanking in APK format are employed to assess the security of QR code scanners. Also, Zphisher provides multiple updated phishing tools and allows users to perform phishing attacks on several sites and social media, such as Facebook, Twitter, PayPal, Instagram, Netflix, and many more. In this study, PayPal was selected for a phishing attack. Finally, the most well-known URL shortening website, Bitly [41], was utilized to generate short URLs to evaluate the usability of existing secure scanners. The main reason for using short URLs is that the most secure QR code scanners are not able to detect URL redirection.

Table 3 demonstrates the evaluation of secure QR code scanners. There are seven malware and phishing QR codes utilizing to evaluate the malicious URL detection effectiveness of these scanners. These QR codes are Dendroid embedded in a QR code, Dendroid QR code shorten using Bitly, iBanking embedded in a QR code, iBanking QR code shorten using Bitly, phishing PayPal QR code using the original Zphisher tunnel, PayPal QR code shorten using Bitly, and the PayPal link embedded in a normal QR code generator.

Table 3. Evaluate secure QR code scanners using nine malware and phishing QR codes.

| APP Developer | Dendroid QR code | Dendroid Bitly QR code | iBanking QR code | iBanking Bitly QR code | PayPal original tunnel QR code | PayPal Bitly QR code | PayPal QR code generator |
|------------------|---------------------|------------------------------|---------------------|------------------------------|--|-------------------------------|--------------------------------|
| [25] | No | No | No | No | No | No | No |
| [27] | Un | No | Un | No | No | No | No |
| [28] | No | No | No | No | Sus | Sus | Sus |
| [29] | No | No | No | No | No | No | No |
| [30] | No | No | No | No | No | No | No |
| [31] | No | No | No | No | No | No | No |
| [32] | No | No | No | No | No | No | No |
| [18] | Yes | No | Yes | No | Yes | Yes | No |
| [37] | No | No | No | No | No | No | No |

The outcome reveals that BarSec Droid [18] is capable of detecting some harmful websites, and G-DATA [28] is suspicious about phishing attacks, while others lack the ability to detect malicious URLs. The issue with some scanners to evaluate is that they feature a suspicious-URL option that might make it difficult to distinguish between malicious and safe links.

Due to the fact that QR codes are not visible to human eyes and require scanners to read the information, users usually trust secure QR code scanners to protect them from potential harm. However, they are not able to detect the malicious URLs because the method they are using is mostly the blacklist method, which is not exhaustive and cannot identify newly created malicious URLs. Furthermore, some of these secure scanners are developed by famous internet security service providers such as Trend-Micro, Kaspersky, Sophos, and Falcon-Security-Lab and offer secure QR code scanner apps.

3.2 Permission and Privacy Evaluation

In this part, we provide an overview of Android QR code scanners and assess all the examined applications based on the permissions they require during installation. Table 4 shows the requested access from the applications such as accessing the camera, storage, location and etc.

Table 4. Requested permission from applications during installation.

| APP Developer | Cam | Stg | Loc | Cont | wi-fi | Files | Ph | DevID | DevHis | Cal | Net | Oth |
|------------------|----------|----------|----------|----------|----------|----------|----------|----------|--------|-----|----------|----------|
| [24] | ~ | ✓ | ✓ | | ✓ | ✓ | | | | | ✓ | ~ |
| [25] | ~ | ✓ | ✓ | ✓ | ✓ | | | | | | ✓ | ~ |
| [26] | ~ | ✓ | | | ✓ | | | | | | ✓ | ~ |
| [27] | ~ | ✓ | | ✓ | ✓ | | | | | | ✓ | ~ |
| [28] | ~ | ✓ | ✓ | | ✓ | | | | | | ✓ | ~ |
| [29] | ~ | ~ | | | ✓ | | | | | ~ | ~ | ~ |
| [30] | ~ | ~ | ~ | ✓ | ✓ | | | | | | ~ | ~ |
| [31] | ✓ | ~ | | ✓ | ✓ | | ~ | | | | ✓ | ~ |
| [32] | ~ | ~ | ~ | ✓ | ~ | ~ | ~ | ✓ | | | ~ | ~ |

| [33] | ~ | ~ | ~ | | ~ | ✓ | | | | ~ | ~ |
|------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| [34] | ~ | ~ | | | ✓ | ~ | ✓ | ✓ | | ✓ | ~ |
| [35] | ~ | ~ | | | ✓ | | | | | ✓ | ~ |
| [36] | ~ | ~ | ✓ | ✓ | ✓ | ~ | | | ~ | ✓ | ~ |
| [18] | ~ | ~ | | | ✓ | | | | | ✓ | |
| [37] | / | ~ | | ✓ | ✓ | | | | | ~ | ~ |

According to [16, 19], save privacy, QR code scanner applications with the least privilege permission must only request access to the camera, Wi-Fi, and network. However, some of these applications request unusual permission during installation. Most applications request access to storage to read, modify, or delete the contents. [27] request for microphone access; [30] asking for Bluetooth permission; [24, 25, 28, 30, 31, 32, 36] requesting access to the location. [31] asks for uncommon permissions to read contacts, call, SMS, and draw over the other apps' modified system settings. [32] requests extremely abnormal access to draw other apps, control near-field communication, retrieve and run other apps, and read phone status and identity. [33] request access to the telephone for the purpose of directly calling phone numbers. [29, 36] requesting permission to access the calendar.

4 Design Recommendation

We suggest the following criteria for developing secure, usable, and privacy-friendly QR code scanner applications based on our analysis of the current scanners, the limitations and drawbacks identified, and the recommendations in another researches [19, 20, 22].

4.1 QR code Scanner Security

The secure QR code scanner should be able to detect malicious URLs. Here we have two suggestions for designing a secure QR code scanner. First, we suggest designing a malicious URL detection model for secure QR code scanners, which can identify URLs in real time with a high level of accuracy. For this purpose, feature classification is suggested. It may extract a variety of information about a URL utilizing blacklist, lexical, host-based, and content-based features. This information might be used to predict the behavior of malicious URLs. Additionally, these features may be classified using supervised machine learning techniques, such as Random Forest or Support Vector Machines, or, more recently, researchers have focused on detecting harmful URLs using deep learning.

The second recommendation is to examine URLs for redirection. The scanner may examine the URL for redirection and, if identified, automatically redirect it to the original URL. The specific purpose is to redirect URLs to the original website in order to evaluate features if a short URL is used. Also, it suggests displaying both websites to the users, which helps to make users aware of innocent looking short URLs so that later they can distinguish between legitimate and malicious URLs.

4.2 QR Code Scanner Privacy

Privacy-friendly QR code scanner applications should take least privilege permission. The necessary permissions that should be requested from applications are:

- Camera: takes pictures and videos;
- Network: gives full network access and views network connections.
- Wi-Fi: view Wi-Fi connections;

Furthermore, additional permission may be requested from the user according to the scanner features. These acceptable permissions may be getting access to storage to read QR code images from the phone, getting access to the flashlight for situations that need more light for scanning, and accessing the history for the scanned images. The most important criteria will be that all of these permissions should not be taken during installation and only added in the case that a user needs to use the features.

4.3 QR Code Scanner Usability

Features that might be added to QR code scanners to improve their usability are listed below.

- Warnings: Display a warning to the user regarding the maliciousness of the URL and make the user aware if open it.
- **URL status:** shows to the user the status of a URL, whether it is malicious or benign (do not add a suspicious option).
- **Display URLs:** Display original and redirected (if any) URLs.
- **Simple interface:** Provide a simple interface for normal users.
- **Response time:** The detection result must be returned in less than 5 seconds.
- **Application security:** The scanner should provide a secure QR code application.
- **Special features:** The special features may be provided by the application which make it more usable, such as the ability to scan images using both the front and rear cameras, enable the flashlight, and access a history of scanned QR codes.

5. Conclusion

This paper presents a comprehensive evaluation of QR code scanner applications from a security and privacy perspective. We present the possible attack scenarios on the QR code scanners and reviewed the security mechanisms provided by the scanners. Also, we evaluate secure QR code scanner applications by some

phishing and malware QR codes. Furthermore, we focus on the potential threats to the privacy of Android QR code scanner applications and assess the permission that is requested during installation. Finally, we have provided guidelines for designing secure, usable, and privacy-friendly applications. In future work, we plan to develop a secure QR code scanner, QsecR, a malicious URL detection model that can detect new malicious URLs in real time with a high level of accuracy. This application provides an effective feature classification for identifying malicious URLs.

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